Meeting with RR Donnelley, PMMD and City Clerk's Office June 30, 2011 - 2:30 p.m. City Hall - West Tower - 17^h Floor Meeting Room

Present: A.I. (Drew) Sullivan, VP Sales Central Canada Allen Hallis, President Rael Fisher, VP Digital Solution & Strategic Development Arlene Waxman, Supervisor Business Support (minutes) Daphne Gaby Donaldson, Executive Director Corp Information Management Services Alp Selcuk, Director Ontario Government Marketing and Development Barry M. Waddick, Director Sourcing Services Vito Farella, Supervisor Information Production Lou Pagano, Director Purchasing & Materials Management

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| Proposal for the City | Reasons for meeting | Item |
| Allen Hallis | L. Pagano | Lead |
| RRD currently does business with the City and appreciates the relationship they have. However, they | Original meeting with Mayor Ford and Councillor Doug Ford resulted in RR Donnelley (RRD) wanting to propose a better way for the City to do things with concern to printing. Lou explained that the purpose of the meeting was to discuss their suggestions and that we could not entertain any unsolicited proposals or quotations at the meeting. | |

| costs down and are prepared to do a Strategic Business Review, that as the experts, they could look at the processes from start to finish. For example, the report would cost \$20,000 and with the recommendations they proposed, they could save the City \$100,000. If they found that there are no cost savings, the report would be free. | | טני מרפאיר המחוונים ואינייי | Ü |
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| engineering the process to include ABC's. engineering the process to include ABC's. Lou explained that PMMD does not purchase for the ABC's and RRD would have to go to them individually. DGD added that IP did do printing for some ABC's. RRD wants to look at the total picture to help drive | L. Pagano A. Hallis | ABC's Ctrategic Business Review | 4 <u>.</u> n |
| Lou asked if they were looking at doing a review or printing. DGD explained the Information Production (IP) had undergone 5 reviews since 1999. The last review in 2005 resulted in the unit being designated by City Council as the Printer of Record for the City of Toronto. | L. Pagano Daphne Gaby Donaldson (DGD) | Review of Printing | ņ |
| feel they can add more value than printing parking permits, garbage tags, etc. They want to come up with a strategy to help the process be more efficient and cost effective. The Mayor had previously toured their facilities and they had discussions around the government processes. They (RRD) believe that although they may be more expensive on a product (when they City gets 3 bids) they can eliminate steps in the process which would result in lower prices at the end of the project. | ** | | |